

**Electricity Facts Label**  
**Reliant Energy Retail Services, LLC**  
**Reliant Conservation 9 plan**  
**Oncor Electric Delivery service area**  
**Issue Date: 06/11/2014**

**Electricity price**

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	8.3¢	7.7¢	9.5¢

This price disclosure is based on the following components:

Base Charge: \$0.00 per month

Energy Charge: (0 to 1000 kWh) 4.0¢ per kWh

Energy Charge: (> 1000 kWh) 8.0¢ per kWh

Oncor Electric Delivery Charges: \$5.25 per month and 3.2184¢ per kWh

*Oncor Electric Delivery Charges include all recurring charges passed through without mark-up.*

*This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and Oncor Electric Delivery Charges.*

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

Type of Product	Fixed Rate
Contract Term	9 months
Do I have a termination fee or any fees associated with terminating service?	Yes. \$75. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price can change to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges after the Issue Date.
What other fees may I be charged?	Fees not included in the price above: Disconnect Notice Fee: \$10; Returned Payment Charge: \$25; Disconnect Recovery: \$25; Service Processing Fee: up to \$5.95; Late Payment Penalty: 5% of past due balances; Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 6% renewable.
Statewide average for renewable content	The statewide average for renewable content is 11%.

Reliant Energy Residential Services (dba), PO Box 3765, Houston, TX, 77253  
 reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week  
 PUCT Certificate Number #10007